

AARON ENTERPRISES, INC.

2104 Pennsylvania Avenue, York, PA 17404
Phone (717) 854-2641 Fax (717) 854-2310

To our customers: As a follow-up to the completion of our recent project with your company, we would like to know your opinion of that experience. It is our goal to serve both our customers and our employees to the best of our ability. The following form will be useful as a guide to better serve you in our "Whatever it Takes" environment. Please return by fax at (717) 854-2310. Thank you!

Service Survey:

- 1. Were your calls handled in a prompt and courteous manner? Yes No
- 2. Was the proposal clear and concise? Yes No
- 3. During construction, did we communicate with your firm in an effective manner? Yes No
- 4. Did work begin promptly on the scheduled date? Yes No
- 5. Did crew(s) perform in a professional and workmanlike manner? Yes No
- 6. Was the job completed on time? Yes No
- 7. Would you use our services again? Yes No

How Would You Rate	Excellent	Good	Fair	Poor
8. Appearance of Equipment:	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
9. Appearance of Crew Personnel:	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
10. Safety Precautions of Crew:	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
11. Organization of job site (appearance):	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
12. Overall Quality of Work:	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Comments: VERY PROFESSIONAL SUBCONTRACTOR THAT
TAKES FULL RESPONSIBILITY FOR THEIR SCOPE OF
WORK. OPEN COMMUNICATION AND AVAILABILITY ARE
A GREAT PLUS!! DEFINITELY WILL RECOMMEND THIS SUB
FOR ANOTHER PROJECT. WAS RECOMMENDED TO US BY COENR
CONST



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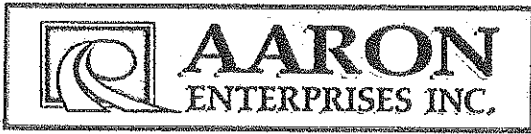
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Comments:

Great crew and awesome job; THANKS!!!



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Comments: Our firm was very pleased with AARON Enterprises and will look forward to working with you in future projects.



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Comments: Thank you for your prompt service. I appreciate your ability to reschedule us in



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Comments:

*Very nice JOB by ALL of STAFF
 AND especially SAM! He is
 excellent at what he does. Thank You*