

2104 Pennsylvania Avenue, York, PA 17404
 Phone (717)854-2641 * Fax (717)854-2310

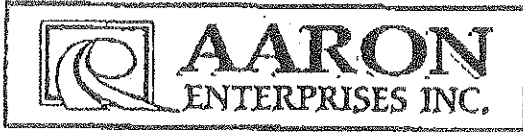
To our customers: As a follow-up to the completion of our recent project with your company, we would like to know your overall impression of that experience. It is our goal to serve both our customers and our employees to the best of our ability. The following form will be useful as a guide to better serve you in our "Whatever It Takes" environment. Please return by fax to (717)854-2310. Thank you!

Service Survey:

- 1. Were your calls handled in a prompt and courteous manner? Yes No
- 2. Was the proposal clear and concise? Yes No
- 3. During construction, did we communicate with your firm in an effective manner? Yes No
- 4. Did work begin promptly on scheduled date? Yes No
- 5. Did crew(s) perform in a professional and workmanlike manner? Yes No
- 6. Was the job completed on time? Yes No
- 7. Would you use our services again? Yes No

How Would You Rate	Excellent	Good	Fair	Poor
8. Appearance of Equipment:	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
9. Appearance of Crew Personnel:	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
10. Safety Precautions of Crew:	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
11. Organization of job site (appearance):	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
12. Overall Quality of Work:	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

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Comments: am looking forward to working with
you in the future



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Comments: *Thank You*



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Look forward to working with your company again.

